

# **Adult Protective Services Program Overview**

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**California Department of Social Services**

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# Adult Protective Services (APS)

- » The California APS program provides services without regard to income, to persons who are victims of abuse, neglect, or exploitation:
  - > aged 65 and older
  - > dependent adults aged 18-64 who are functionally impaired, unable to meet their own needs.
- » California has operated the APS Program since 1984. Funding from the county services block grant (CSBG) was limited and regulations were minimal.
- » Senate Bill 2199 (Chapter 946, Statutes of 1998) established a statewide APS program with minimum standards.

## SB 2199

- » Required each county to establish and support an adult protective services system for elders and dependent adults.
  - » Response to and investigation of all reports of known or suspected abuse and neglect.
  - » 24 hour emergency response system.
  - » Time-limited case management services such as advocacy, counseling, and accessing community services.
  - » Emergency shelter/in-home protection.
  - » Tangible resources like food and transportation.
  - » Multidisciplinary teams.
  - » Assist in prosecution
  - » Educate the public

## » Jurisdiction

- » County APS agencies investigate reports of known or suspected abuse or neglect of an elder or dependent adult, EXCEPT those that occur in or under the supervision of:
  - » State hospital
  - » State developmental center
  - » Long-term care facility including a community care facility, residential care facility for the elderly, and long-term health care facility.
- » Jurisdiction may be shared with other agencies, and county APS agencies will investigate reports of known or suspected abuse or neglect in these facilities if the suspected abuse or neglect does NOT involve the facility or a member of its staff. (The licensing agencies have that responsibility.)

# APS

- » 2011 Realignment [AB 118 (Chapter 40, Statutes of 2011) and ABX1 16 (Chapter 13, First Extraordinary Session, Statutes of 2011)]
  - » APS was realigned.
  - » 1997-98 MOE requirement no longer applies.
  - » APS Subaccount within the Local Revenue Fund (LRF) was based on FY 2011-12 expenditures.
  - » \$176,000 for training was not realigned.

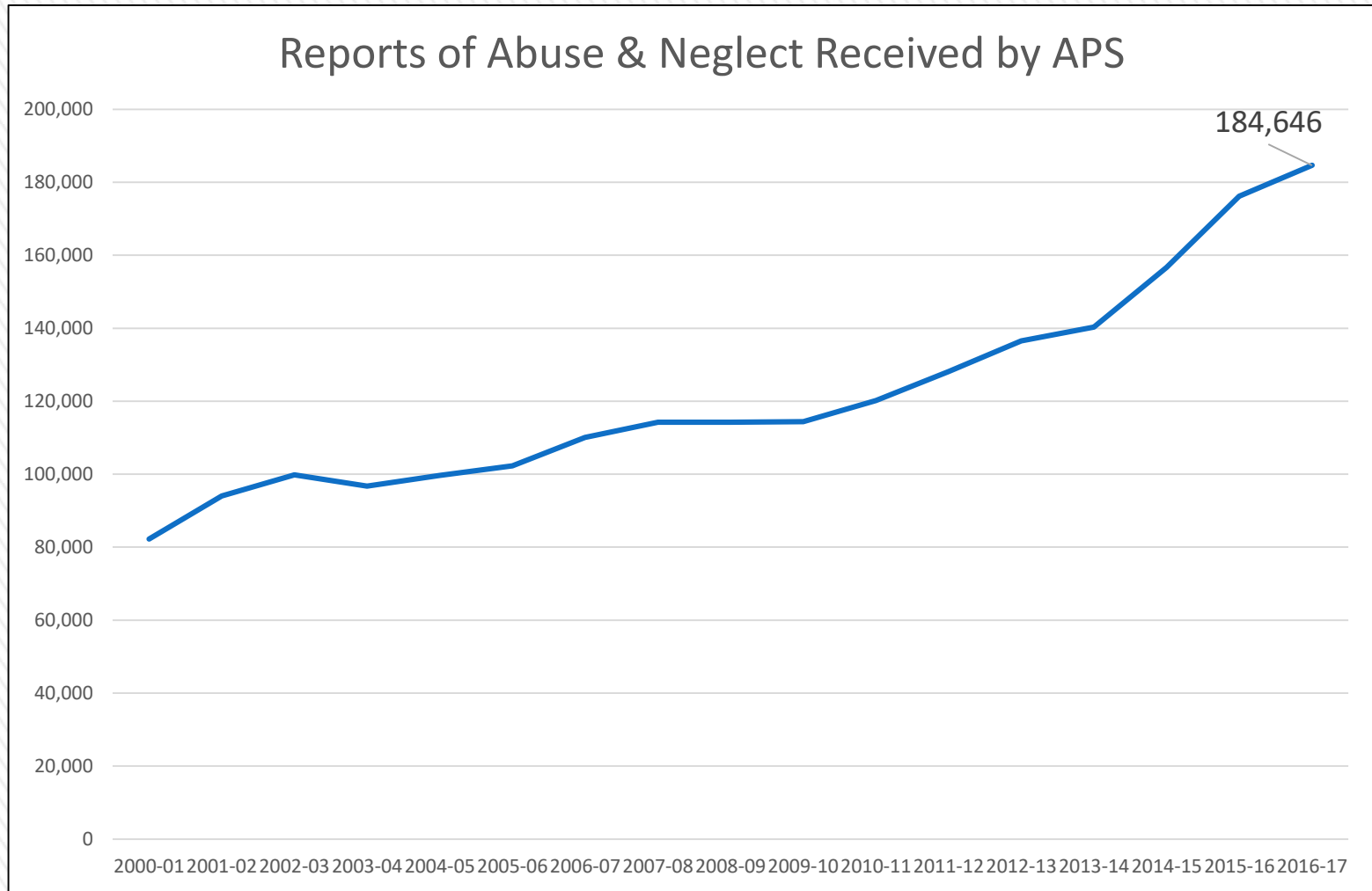


# APS Expenditures

Fiscal Year	Expenditures
2011-12	\$119.7 million
2012-13	\$120.7 million
2013-14	\$126.3 million
2014-15	\$137.6 million
2015-16	\$147.6 million
2016-17	\$159.7 million*

*\*Expenditures for FY 2016-17 are point-in-time as of January 2018 and not final.*

# APS Reports



Source: APS and County Services Block Grant Monthly Statistical Report (SOC 242)

# APS- changes since last year

- » Number of clients found to be victims rose 7% since last federal FY.
- » Confirmed Financial Abuse rose 17% since last federal FY.
- » Caseloads are approximately 25 new investigations per month/per worker. This is the 1<sup>st</sup> year staffing numbers have been available.
- » County Expenditures rose 10% since last FY.
- » Investigations closed rose 2% since last FY.

Source: CA NAMRS data for Federal FY 2016/17 APS



# APS Staffing

## State Staffing

- » CDSS has one staff person for APS.
- » Activities performed include:
  - > Development of regulations
  - > Data Collection
  - > Training Contract Oversight
- » CDSS continues to serve the county APS offices in matters related to oversight of policy to allow for consistency of services across all 58 counties.
- » CDSS provides coordination with state and federal efforts to address adult abuse.

## Training Contracts

In FY 2016-17, additional \$3 million GF one-time training funds was used to contract for training delivery through FY 2018-19:

- » Multiple year contracts with 3 Regional Training Academies (San Diego, Davis, and Fresno) were amended to increase their delivery of core classes and add additional advanced classes:
  - > Two complete “APS Core Competency Academies”
  - > National APS worker certification
  - > Coaching tools for core competency courses
  - > 2 advanced trainings
  - > 2 supervisor trainings
  - > 275 APS workers attending a 3-day conference with national experts (NAPSA conference)
- » New \$200,000 contract with Public Administrators (PA), Public Guardians (PG) and Public Conservators (PC) Association is supporting their unfunded training mandate.
- » Each of the five training regions (L.A., Southern, Central, Bay Area, Northern) received approximately \$560,000.

# APS Training Deliverables

Using one time funding (2015-16 through 2018-19)

Regional Training Academy	Core Trainings	Advanced Trainings	E-Learnings and Worker Certificates	Cognitive Institute	Coaching Deliverables
University of California Fresno	14 in class trainings FY 2017-18, and 14 in-class trainings 2018-19	1 in-class training for supervisors and 2 for experienced APS workers planned	Ongoing access to 21 eLearning courses/ processing certificates	Will pilot a 2 day cognitive training (50 attendees)	Will conduct focus groups with supervisors on skills needed by workers
San Diego State University	15 in class trainings FY 2017-18, and 11 in-class trainings 2018-19	4 advanced trainings will be developed: 3 classroom; 1 eLearning	Ongoing access to 21 eLearning courses/ processing certificates	Will develop and pilot 2 day training on cognitive behaviors (50 attendees)	2 courses to be developed in FY 2017-18/2018-19
University of California at Davis	26 in class trainings FY 2017-18, and FY 2018-19	4 advanced classroom trainings will be offered.	Ongoing access to 21 eLearning courses/ processing certificates	Will pilot a 2 day cognitive training (50 attendees)	Will develop 3 "Just in Time" training videos and deliver training on coaching to supervisors

## The National Adult Maltreatment Reporting System (NAMRS)

- » APS currently does not have a statewide data collection system.
- » APS received a federal *Administration for Community Living* grant of \$198,665 per year to study and develop an improved comprehensive data collection system in line with NAMRS.
- » Grant period is Federal FY 2016-17 through FY 2018-19
- » Grant outcomes include:
  - > Improved aggregate state data
  - > Exploration of methods to provide de-identified case level data

# APS data collection changes

- » Begin October 1, 2018, APS will collect NAMRS data
- » Some of the more important changes include:

Data Type	SOC 242 data	NAMRS data
Reporting period	Based on state F/Y	Based on federal F/Y
Caseloads sizes	Not available	Captures staffing/ can provide monthly caseload changes
Cases versus investigations	Reports out in “cases”	Reports out based on “investigations” (multiple investigations within a case)
Clients /Victims	Reports Clients	Reports Victims (Clients w/ confirmed abuse)
Victim demographics	Not available	Captures ages, languages, race, # with dementia and conservatorships
Services	Only housing and transportation captured	Victims already receiving benefits, Victims requiring interagency coordination, referral for conservatorships, hoarding assistance
Perpetrators	Not available	Age, relationship to victim, known mental health or addiction issues, referred for legal remedies



## Collaborative Efforts

- » *Silence = Violence Network*: Bringing together state agencies serving seniors and persons with disabilities to enhance collaboration and explore system gaps.
- » *Public Awareness Coalition*: Leading a coalition sponsoring a Facebook-based multimedia contest to engage youth, professionals and the general public.
- » *Elder and Dependent Adult Abuse Awareness Month*: Event planned in Sacramento on June 7<sup>th</sup>
- » Advising two *Administration for Community Living* grantees in California on abuse training and outcome based projects. (CA received 3 of 5 national grants.)